



Sub : RFP for DATA CENTER AND DISASTER RECOVERY CENTRE HOSTING WITH MANAGE SERVICES

Corrigendum-2

This is with reference to RFP dated 6th July 2021 issued by Rajgurunagar Sahakari Bank Limited for Request for Proposal for Data Center and Disaster Recovery Site with managed Services. Pursuant to the Pre-bid meeting held with the Bidders and their suggestions following changes are made in the RFP as given in the Corrigendum below which may be noted by prospective Bidders.

Page No	Clause No	Sub Clause	Eligibility Criteria	Documents to be Submitted
30	Part - II/1	2	The bidder should have a minimum Annual turnover of Rs.20 Crores for last 3 audited Financial Years (2017-18, 2018-19 and 2019-20) or should have Certificate of recognition from Dep. Of Industrial Policy and Promotion, Ministry of Commerce and Industry, Govt. of India for Start-up and relaxation under Government of India Circular dated 8th November 2016 for relaxation of norms for start-ups, medium enterprise in public procurement regarding prior experience and prior turnover criteria	The bidder or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company) should have a minimum Annual turnover of Rs.20 Crores for last 3 audited Financial Years (2017-18, 2018-19 and 2019-20) or should have Certificate of recognition from Dep. Of Industrial Policy and Promotion, Ministry of Commerce and Industry, Govt. of India for Start-up and relaxation under Government of India Circular dated 8th November 2016 for relaxation of norms for start-ups, medium enterprise in public procurement regarding prior experience and prior turnover criteria
30	Part - II/1	3	The bidder should not be blacklisted by any Bank/Central/State Govt. dept. /Public Sector Unit.	The bidder or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company) should not be blacklisted by any Bank/Central/State Govt. dept. /Public Sector Unit.
30	Part - II/1	4	Bidders should have its Owned Tier III\IV Data Center and preferably own DR providing Data Center hosting Services and should have been in the business for a period exceeding three years as on 31.03.2020.	Bidders or Bidder's parent company (Incase bidder is wholly owned/ Leased subsidiary of parent company) should have its Owned / Leased Tier III\IV Data Center and preferably own/Lease DR providing Data Center hosting Services and should have been in the business for a period exceeding three years as on 31.03.2021.



30	Part - II/1	4	Bidders should have its Owned Tier III\IV Data Center and preferably own DR providing Data Center hosting Services and should have been in the business for a period exceeding three years as on 31.03.2020.	Bidders or Bidder's parent company (Incase bidder is wholly owned/ Leased subsidiary of parent company)should have its Owned / Leased Tier III\IV Data Center and preferably own/Lease DR providing Data Center hosting Services and should have been in the business for a period exceeding three years as on 31.03.2021.
31	Part - II/1	5	The bidder should have experience in providing Data Center and Disaster Recovery Centre services to at least 10 Clients including Companies/NBFC/Banking sector/ Government organizations. Services offered to the client should encompass either of the following among others among others:	The bidder or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company)should have experience in providing Data Center and Disaster Recovery Centre services to at least 10 Clients including Companies/NBFC/Banking sector/ Government organizations. Services offered to the client should encompass either of the following among others among others:
31	Part - II/1	6	The bidder should have either of valid ISO 23001 / ISO 27001 / ISO 9001 certification	The bidder or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company) should have either of valid ISO 23001 / ISO 27001 / ISO 9001 certification
31	Part - II/1	7	The bidder should have a positive net worth (measured as paid up capital plus reserves) in the last completed financial year.	The bidder or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company) should have a positive net worth (measured as paid up capital plus reserves) in the last completed financial year.
31	Part - II/1	8	a)The bidder must have on its roll at least 10 technically qualified professionals preferably CDPC or PMP or in networking, hardware, systems integration having prior experience in providing the Data Center Infrastructure maintenance services as on 31-03-2021 .	a)The bidder or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company) must have on its roll at least 10 technically qualified professionals preferably CDPC or PMP or in networking, hardware, systems integration having prior experience in providing the Data Center Infrastructure maintenance services as on 31-03-2021 .



31	Part - II/1	10	Bidder should provide background check of employees deputed on Bank project for non-criminal.	Bidder or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company) should provide background check of employees deputed on Bank project for non-criminal.
31	Part - II/1	11	a) The premises where the Data Center and Disaster Recovery Centre is located should be owned by the bidder OR DC site should not be on lease which expires within Five years from the date of submission of bid.	a) The premises where the Data Center and Disaster Recovery Centre is located should be owned/Leased by the bidder or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company) and DC/DR site should not be on lease which expires within Five years from the date of submission of bid.
			b) Own DC and Own DR (separate Seismic Zone)	b) Own/Leased DC and Own DR/Leased (separate Seismic Zone)
			c) Own DC and colocation DR (separate Seismic Zone)	c) Own DC/Leased and colocation DR (separate Seismic Zone)
32	Part - II/1	12	The bidder's Data Center and DR from where the Hosting services would be offered, should be at least a Tier 3 and or above certified facility.	The bidder's or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company) Data Center and DR from where the Hosting services would be offered, should be at least a Tier 3 and or above certified facility.
32	Part - II/1	15	Bidder should have 24x7 SOC and NOC services	Bidder or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company) should have 24x7 SOC and NOC services
32	Part - II/1	17	The bidder shall commit that the key personnel to be employed for the project have been sufficiently involved in the similar implementations and that once assigned to the project will not be moved out of it, except for reasons beyond the control of the bidder. In such case an equally competent employee shall be provided as a replacement.	The bidder or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company) shall commit that the key personnel to be employed for the project have been sufficiently involved in the similar implementations and that once assigned to the project will not be moved out of it, except for reasons beyond the control of the bidder. In such case an equally competent employee shall be provided as a replacement.



8	Part - I/ 3	C	Tenderer(s) / Bidder (s) are required to deposit Rs.100, 000/- [Rupees Fifty Thousand] towards earnest deposit money (EMD) by way of crossed demand draft/RTGS/NEFT in favor of "Rajgurunagar Sahakari Bank Limited payable at Pune.	Tenderer(s) / Bidder (s) are required to deposit Rs.100,000/- [Rupees one lakh only] towards earnest deposit money (EMD) by way of crossed demand draft/RTGS/NEFT in favor of "Rajgurunagar Sahakari Bank Limited payable at Pune.
9	Part - I / 9	i	The tenderer / bidder should be a registered company under the Companies Act, 1956 of India for at least 3 (Three) years on the date of the submission of the tender.	The tenderer / bidder or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company) should be a registered company under the Companies Act, 1956 of India for at least 3 (Three) years on the date of the submission of the tender.
10	Part - I / 10	P	The whole work included in the Tender shall be executed by the Tenderer / Bidder and the Tenderer / Bidder shall not directly or indirectly transfer assign or sublet the contract or any part thereof or interest therein without the prior written consent of the Bank.	The whole work included in the Tender shall be executed by the Tenderer / Bidder or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company) and the Tenderer / Bidder or Bidder's parent company (Incase bidder is wholly owned subsidiary of parent company) shall not directly or indirectly transfer assign or sublet the contract or any part thereof or interest therein without the prior written consent of the Bank.
35	Part - III/3	K	Vendor will provide and mange DR drill tool	Vendor will provide and mange DR drill tool. Vendor should maintain RPO 15 mins and RTO 2 hrs.
35	Part - III/3	i	Bidder will provide Backup solution for taking online Oracle, email and CTS back up on disk.	Bidder will provide Backup solution for taking online Oracle, email and CTS back up on disk and which should be in encrypted format as per RBI guidelines.
	Part -	a	Bidder should host the entire DC	Bidder should host the entire DC and



40	III/5		and DR infrastructure in a secure data center which should be at least Tier III & Tier IV Certified facility	DR infrastructure in a secure data center which should be at least Tier III or Tier IV Certified facility
43	Part III /6	10	Selected bidder shall take regular back up of Banks data base as per best practices including vaulting service.	Selected bidder shall take regular back up of Banks data base as per best practices including vaulting service. Bidder should also insure that as per RBI guidelines stored CBS data back should be in encrypted form.
19	Part -I	16	a) Alter the requirement (increase / decrease) specified in the RFP or change the specification of the infra proposed by the bidder. b) Delete one or more items from scope of work specified in the RFP	a) Alter the requirement (increase / decrease) specified in the RFP or change the specification of the infra proposed by the bidder. b) Delete one or more items from scope of work specified in the RFP c) Bank will notify all vendors who present the bid within 30 days from the last date of submission of Bid so that if require bidders can resubmit commercial bids.

All other terms of RFP remain unchanged


Chief Executive Officer